

May 31, 2018

**BSE Limited** 

Phiroze Jeejeebhoy Towers,

Dalal Street, Fort, Mumbai - 400 001 **National Stock Exchange of India Limited** 

Exchange Plaza,

Bandra Kurla Complex,

Bandra (East),

Mumbai - 400 051

Company Code No.: 539807

Company Symbol: INFIBEAM

Dear Sir/ Madam,

Sub: Investors Presentation on Audited Financial Results for the Quarter and Year ended on March 31, 2018

Please find enclosed herewith Investors Presentation on Audited Financial Results for the Ouarter and Year ended on March 31, 2018.

Please take the same on records and acknowledge the receipt.

Thanking you,

Yours faithfully,

For Infibeam Incorporate Limited

**Shyamal Trivedi** 

Vice President & Company Secretary

Encl: As Above

Email: ir@infibeam.ooo, Website: www.infibeam.ooo

CIN: L64203GJ2010PLC061366



Building Leading SaaS based E-Commerce Solutions



Earnings Presentation
Q4 FY18 – Quarter ending March 2018









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# **AGENDA**

- 1 Infibeam's Evolution
- 2 Strategic Growth Drivers
- Scalable Business Opportunities
- 4 Financial Performance



# **Infibeam Has Evolved**

As one of India's leading ecommerce enabler in platforms and payments



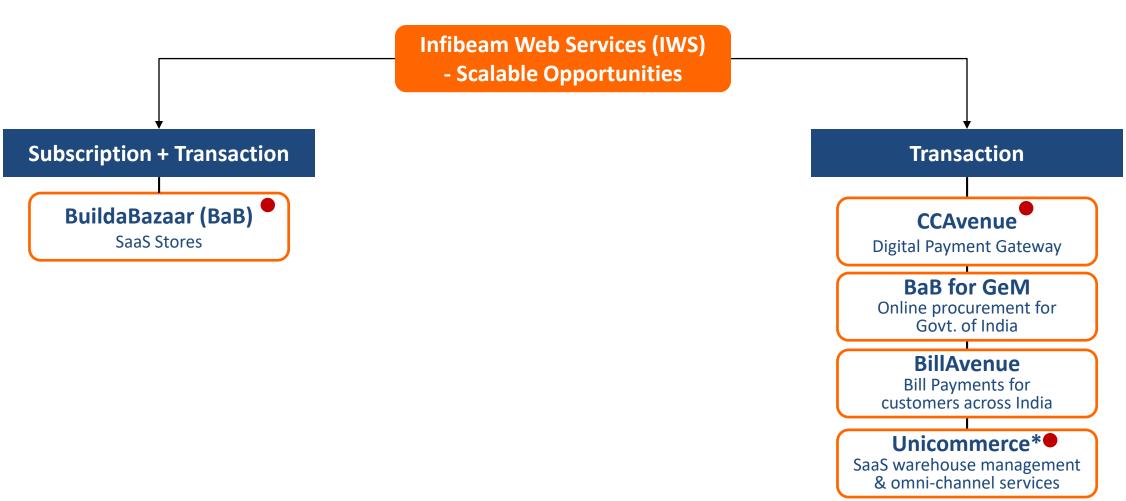
# Infibeam Incorporation Limited is now Infibeam Avenues Limited

Infibeam Web Services is the new transaction platform, called as IWS





# **IWS Has Strong Growth Prospects Due To An Integrated Offering**



Offered Internationally as well

IWS Comprises SaaS stores ERP, Payment Gateway, Warehouse & Logistics Solutions, Domain Registry, Customer Engagement Solutions and Value-added services

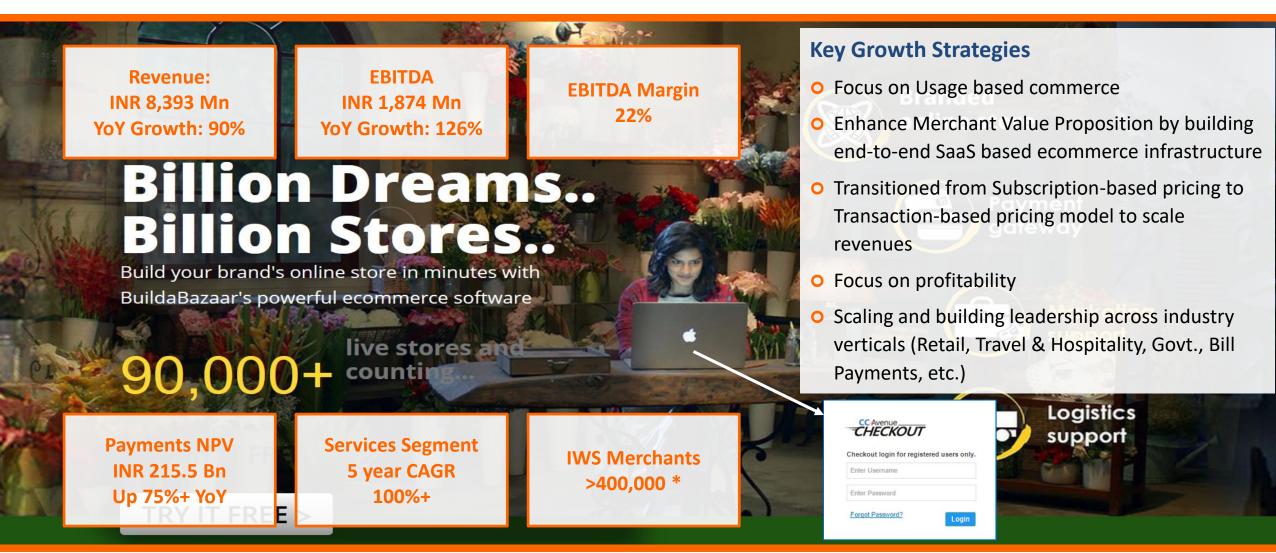
\* Infibeam recently announced acquisition of Unicommerce from Snapdeal. The deal will close in 3-5 months



#### Infibeam FY 2018 at a Glance



#### Our Strong Performance Continued in FY18 On The Back Of A Focused Growth Strategy



<sup>\*</sup> Registered and Active merchants using IWS where the company records transaction based revenue



### Over a decade we have built leadership in E-Commerce



#### We Are Building Leadership Through Our Integrated And Differentiated E-commerce Business Model ...

#### **SaaS Leadership**

- >400,000 IWS merchants
- FY18 Payments Processed: INR 215.5 Bn
- O FY18 transactions: 100+ Mn
- 240+ payment options
- Ability to process in 27 currencies

- Top web merchants as PG clients
- Government's e-procurement
- Digital Bill Payments
- All-in-one platform to serve domestic and international markets

#### WMS & Omni-Channel Leadership \*

- 120+ Mn packages delivered annually
- >10,000 sellers registered on platform
- >US\$1.5 Bn annual GMV
- Top brands
- Pan India Coverage + International

#### **Differentiated Business Model**

- Focus on usage based commerce
- Distributed marketplace model
- Asset light business
- Low dependence on B2C
- O Diversified customer segments B2B, B2E & B2G

#### **Strong Financial Growth**

- Strong revenue growth
- Focus on profitability
- Transaction based pricing model allows to scale
- Strong internal cash flow generation
- Strong balance sheet

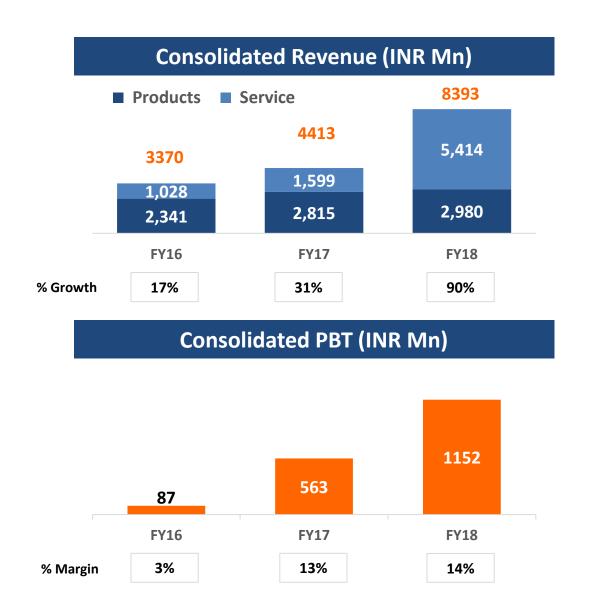
<sup>\*</sup> Recently announced acquisition of Unicommerce (3-5 months to complete the acquisition)

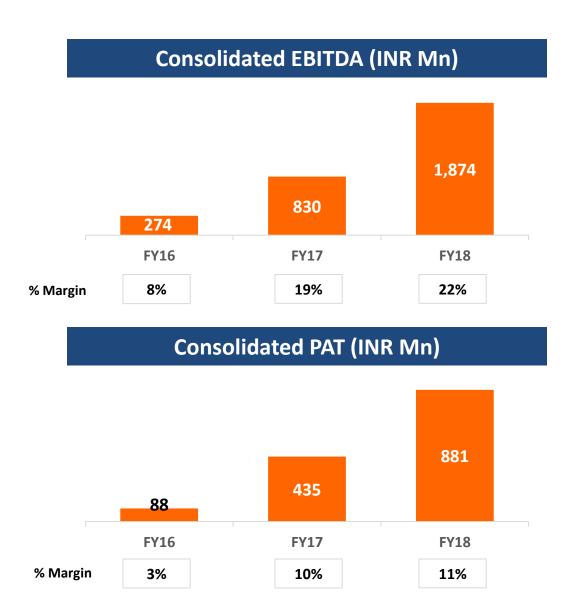


# One of the Only Profitable e-Commerce Companies in India



#### We Scaled Our Growth With "Strong Focus On Profitability" ...



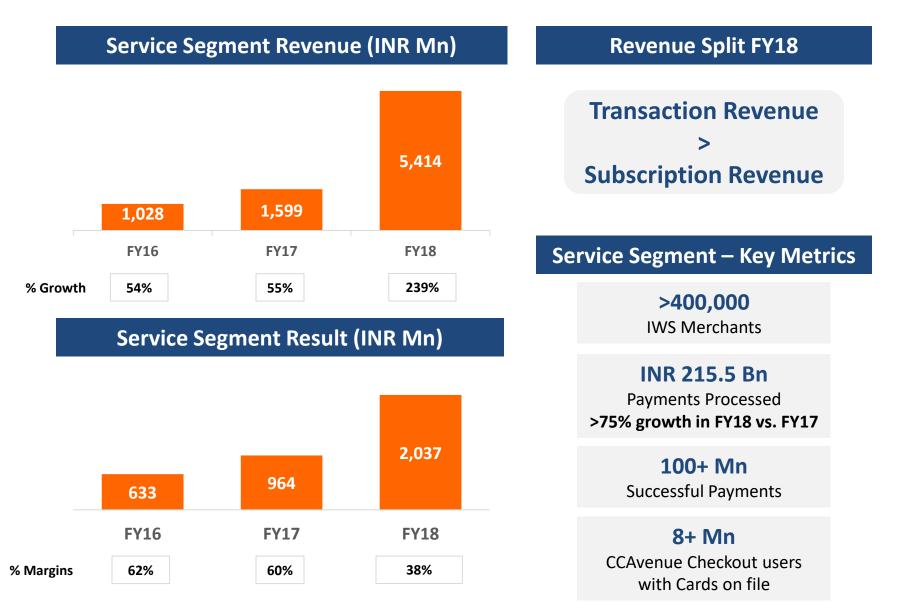




### **Services Segment: Strong Growth with Positive Cash Flow Generation**



#### ... Led By Strong Service Segment Growth Comprising Our Web Offerings ...



#### **Service Segment Drivers**

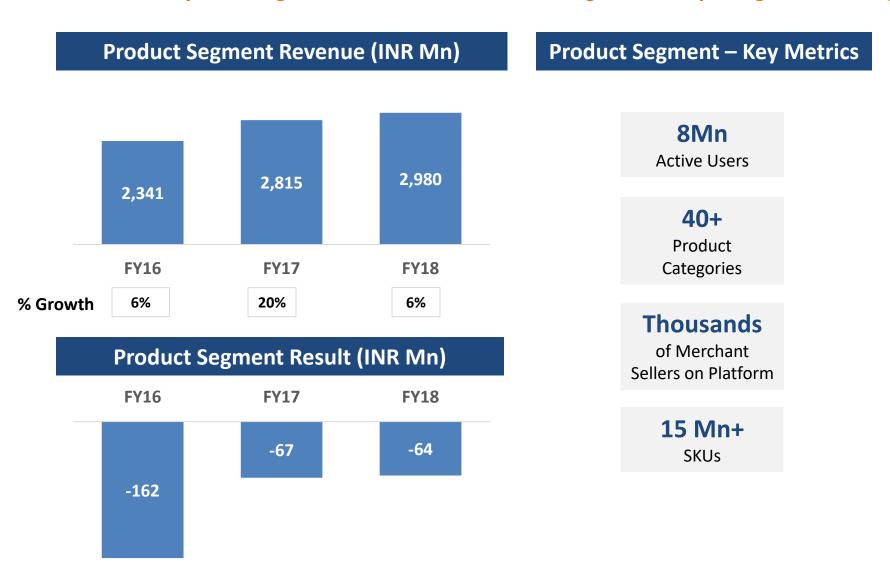
- Revenue model evolved from Subscription model to a Transaction Based Pricing Model to scale revenues
- Strong, and low cost customer acquisition model
- Government e-Marketplace;
  - Largest Marketplace in India to be managed by Infibeam
- BillAvenue Bill Payments
  - Facility for every individual to digitally pay bills
  - Millions of Bills generated daily



## **Products Segment: Steady Growth with Negligible Cash Burn**



#### ... And Consistently Ensuring Low Cash Burn in Products Segment Comprising Our Marketplace



#### **Product Segment Distinguishers**

- Infibeam.com has distinguished itself in the e-commerce landscape by maintaining **Steady Growth Without Cash Burn**
- Asset Light Inventory Model
- Focus on supply chain of product tail for brands
- Serves as low cost merchant acquisition platform for offering our web-based Platform & Payments services
- Identified and Established a path to build on profitable growth in product segment

# IWS has built its own presence in E-Commerce Universe

The opportunity for us alone in B2B is higher than the entire B2C ecommerce industry in India

#### **Infibeam Incorporation Ltd**

- FY18 NPV: INR 215.5 Bn
- Profitability (FY18 PAT): INR 881 Mn

#### **Opportunity:**

- **GeM:** Addressable Market Size \$100 Bn
- **BBPS:** Industry size >\$125 Bn (RBI estimates)

#### **E-Commerce Industry – India**

- GMV CY17 ~\$40 Bn (ASSOCHAM-Deloitte)
- GMV 2026 ~\$200 Bn (Morgan Stanley estimates)



## **Industry & Infibeam Growth Drivers**



#### We Believe The Industry Dynamics Are Improving and Will Get Favourable For A Strong Future Growth

**Strong Industry Potential** 

- Expected to grow to \$80 Bn\* by 2021 from \$48 Bn in 2017
- Indi's ecommerce market to become \$200 Bn^ by 2026
- Growing at 19%YoY and projected to grow further

**Growing Digital Adoption** 

- Large untapped SME base gradually adopting digital avenues for business
- More than 50% of ecommerce transactions are through mobile devices

Government's Digital
Push

- GST & e-Way bill to benefit Warehousing & Logistics
- Strong headroom for Digital Payments in cash dominant India

This Is Just The Beginning of The Emergence of A New Digital Era In India



# **Strategic Growth Drivers**

Leveraged the Asset light & Scalable platform for growth

IWS: BaB

# **Subscription + Transactions**

**IWS Scalable Opportunities** 

# Strong Adoption of all-in-one IWS Solutions By Merchants

*Strong value proposition for merchants* 

No. of Merchants on platform: 94,109

IWS merchants \*: >400,000

8 Qtrs. Monthly Avg addition: 1500+

\* Registered and Active merchants using IWS where the company records transaction based revenue

Majority of the Merchants
on our platform
use more than one IWS solution

- Unicommerce's warehouse management system and omni-channel solution will significantly enhance our
   Platform proposition to our existing merchants and potential merchants in India and International markets
- Additionally, acquisition of international payments processor in Middle East, will provide an opportunity to
   Infibeam to increase its revenue share from existing clients and offer end-to-end e-commerce solutions

**IWS: WMS** 

# **Transactions**



**IWS Scalable Opportunities** 

# **Acquiring Unicommerce Will Improve Value To Merchants**

Among the market leader in warehouse management systems and omni-channel solutions

#### The Deal

- Acquiring 100% in Unicommerce from Jasper Infotech, which owns Snapdeal
- Infibeam will issue Optionally Convertible Debentures on preferential basis to Jasper Infotech valued upto INR 1200 Mn

#### **Advantages to Infibeam**

- A comprehensive solution will offer higher & sticky business from the merchants and will increase revenue per merchant
- Can be installed as POS converting each store into a Logistics Center
- Solution can be offered to GeM Sellers
- CCAvenue Payments can be integrated
- Higher Revenue per merchant

#### **Value Proposition**

- Provides end-to-end warehouse and inventory solutions for brands and online sellers, in India and International
- Can integrate with marketplaces, logistics providers and ERP systems
- Serves manufacturers, wholesalers, distributors, retail chains, and individual store owners
- Many sellers, leading brands and e-commerce players are clients

#### **Philosophy**

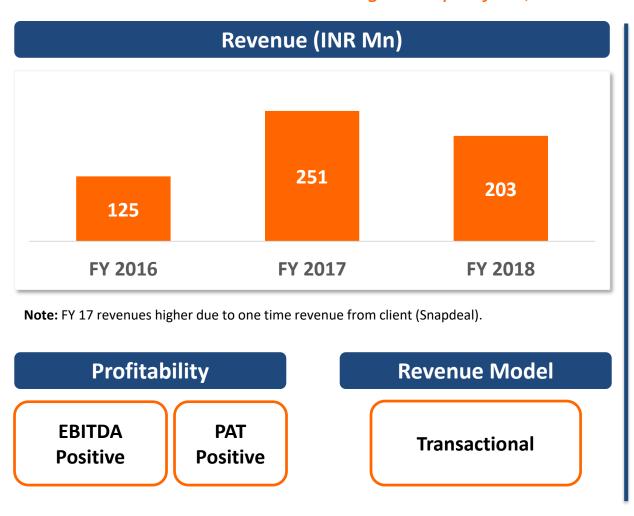
- O Shares Infibeam's philosophy for growth: Profitable growth
- One of the few profitable companies in India in SaaS industry

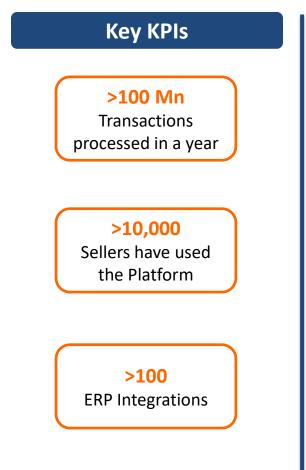
IWS: WMS

# **Transactions**

#### **More About Unicommerce**

Strong client portfolio, End-to-End offering and profitable business







# **Transactions**

# **CCAvenues' Acquisition Strongly Complements Our Platforms**

Strong merchant portfolio, comprehensive payment options and neutrality drives growth

#### **Net Payments Value**

Q4FY18: INR 70.6 Bn FY18: INR 215.5 Bn (Up >75% YoY)

#### **Successful Transactions**

FY18: 100+ Mn

#### **International Expansion**

Acquisition of International online payment gateway provider in Middle East

#### **Newly added clients in FY18**

Taj, Oberoi, Airtel, Reliance Jio, Idea, Indigo, Vistara, Emirates, Bajaj Finserv, Ashok Leyland, Honda Assure, Maruti Insurance, Vivo and more



# Scalable Business Opportunities

**Digitally Powering Merchants in India and Globally** 

# **Growth Opportunities Through Big Wins**

#### **IWS Scalable Opportunities**

- Government contracts
  - GeM, NSDC
- Utility: Bharat Bill Payment System
  - CCAvenue payments to build large presence in Utility through BBPS
- Hospitality
  - Close to 1,000 hotels utilising our Centralised Reservation System (CRS) to offer hotel inventory to various channels
     comprising brands own website, OTAs, GDS, IDS Offline OTAs
- Financials
  - Exclusive remittance portals for top Indian and International financial service providers

# **Transactions**

# Can GeM Become The Largest Marketplace In India ...?

Infibeam is The Only E-Commerce Company to be Awarded for Government's online procurement

- General Financial Rules makes it compulsory for all government departments to procure items and services from GeM portal
- Infibeam's revenue is linked to the order value of every transaction
- Opportunity exists for Infibeam to integrate its Digital Payments on GeM
- Opportunity exists for Infibeam to offer various ecommerce solutions to Sellers; SaaS stores, order & inventory mgmt., online payment, etc.

**GeM statistics** # (www.gem.gov.in)

Order Value c.INR 80 Bn

Orders

462,340

Govt. Buyers

23,125

Sellers & Service Providers 110,756

# As of 30 May 2018

# **Transactions**

# BBPS gives opportunity to target the vast Bill Payments market

Significant potential to be tapped by CCAvenue with negligible presence earlier

#### **BillAvenue Network**

250,000 active agents in 1200
 cities & towns across India

IWS: BBPS \$

- Over a dozen billers registered including Gurugram municipal corporation, GAIL (Gas Authority of India), Baroda Gas, Dish TV, etc.
- On-going registration of agents and billers

#### **Industry Statistics (Source: NPCI)**

- 31.5 Mn transactions in March 2018, up75% YoY; c.1 Mn every day
- Value of transactions up 165% YoY to
   c.INR 30 Bn; c.INR 1 Bn every day
- 75 billers on board and 21 billers expected to join soon
- 1.7 Mn agents on-boarded
- o 61 Bank & 10 Non-Bank entities on board

#### **Industry Growth Drivers**

- By the end of 2016, 70% of the bill payments were done using cash or cheque. \*
- It is estimated that the size of bill payments market in India is projected to reach INR 9.4 Tn by 2020. #
- All bill payments including payment for financial services & education, in future, to be linked

\$ BBPS = Bharat Bill Payments System

<sup>\* (</sup>Electronic Payment System, RBI, published Dec 2017) # (Ken Research, India bills payment market outlook 2020)

Investee: Online Remittances

### **Transactions**



**New Scalable Opportunities** 

#### **P2P Remittance Platform**

Transaction Based Opportunity from Online International Remittances



**B2B**, bank grade, customized remittance platform for banks/financial institutions

White Label remittance platform built for top banks and Fis in India

More in the pipeline



**B2C,** global remittance / payment solution

#### **Global Consumer Remittance Market is Enormous**

\$586 Bn

Est. global consumer remittances in 2015

\$260 Bn

Flowing to the top 10 countries (#1 India, #2 China, 3# Philippines)

5%

Annual growth rate in global remittances in near term

90%

Est. market share with traditional players. Less than 15% is digital

Digital remittance players will win the market



# Q4 FY18 - Financial Performance

Revenue growth buoyed by increasing transactions on the platform



#### led by strong growth in platform and payments

Scale

SERVICE

**71 Bn** 

21 Mn

Processed Transactions Value (INR)

Transactions on our Platform

8 Mn

Active Users on Infibeam.com<sup>2</sup>

TOTAL

PRODUCT

15 Mn+

SKUs offered on infibeam.com<sup>1</sup>

Revenue

1,655 Mn

Service Revenue (INR) (Jan-Mar FY18)

740 Mn

Product Revenue (INR) (Jan-Mar FY18)

2,395 Mn

Total Revenue (INR) (Jan-Mar FY18) **Impact** 

38%

Segment Result in Q4 FY18

10%

Gross Margin in Q4 FY18

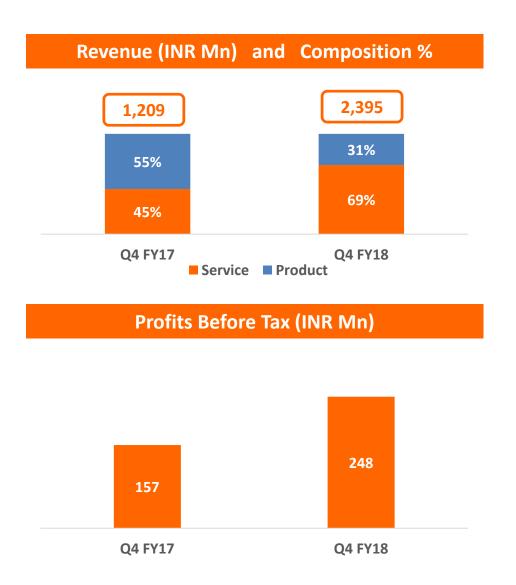
19%

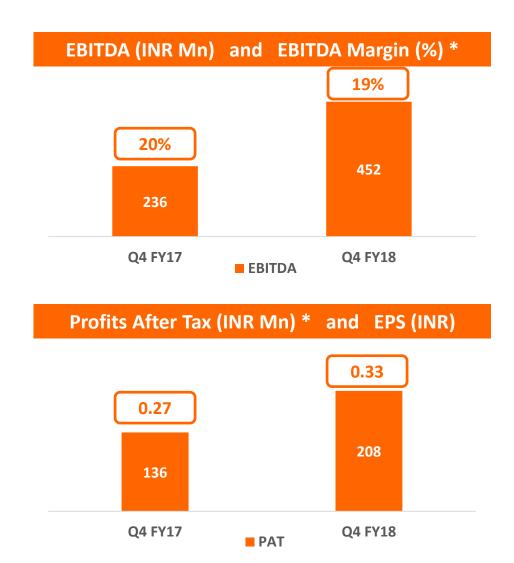
EBITDA Margins in Q4 FY18<sup>3</sup>



# **Q4 FY18 Consolidated Financial Performance**







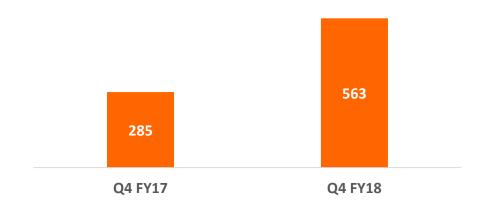
# **Q4 FY18 - Key Segmental Highlights**



#### **Services Segment – IWS Platform**

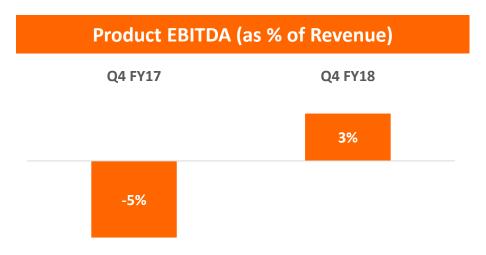
- Q4 FY18 Revenue grew >200% YoY toRs. 1,655 Mn
- Q4 FY18 EBITDA grew 98% YoY to Rs.563 Mn

#### **Services Segment EBITDA (Rs. Mn)**



#### **Product Segment – Marketplace Platform**

- Q4 FY18 revenue grew 10% YoY toRs. 740 Mn
- Q4 FY18 Gross Margin at 11% compared to 4% in Q4 FY17



#### **Dividend Declaration**

- Infibeam further rewards its shareholders with final dividend, after rewarding in 3QFY18 with an interim dividend
- Board of Directors have recommended a final dividend of 10%
- Total dividend for shareholders during the year 2018 is 20% on face value of INR 1 each

## **Infibeam's Goals**

- Build leadership and expand in Platforms and Payments in India and International markets
- Broaden & Grow merchant base and payments volume
- Scale up revenues by growing more Transaction based revenue streams
- Build new revenue streams
- Focus on profitable revenue growth

# THANK YOU



For more information on company visit:

www.Infibeam.ooo www.ccavenue.com

#### **Investor Relations Officer:**

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